

23184 Fraser Hwy., Langley, BC V2Z 2V1 • Phone: (604) 534-1115 • Fax: (604) 534-5522 • www.edspumps.com

March 22, 2017

# Full-Time Pump & Water Treatment Technician (Langley)

EDS Pumps & Water Treatment Ltd., a company with over 55 years of experience in the pump and water treatment industry, is growing! We offer competitive prices on a full range of products with a solid commitment to quality and customer service. EDS Pumps & Water Treatment Ltd., provides safe drinking water through prompt, reliable, professional service with health and safety our primary concern.

We are looking for a full-time Pump & Water Treatment Technician to join our team.

#### **Position Summary:**

The basic function of the Service Technician is to provide installation and service to pumps and water treatment systems, well disinfection and well cleaning. The technician will handle customer service calls, make recommendations for equipment replacement, upgrades and service agreements. In addition, the technician will handle service and installations to commercial clients and EOCP customers.

#### **Key Duties:**

- Perform basic mechanical and electrical labor on pumps and electrical controls as well as operation of chemical disinfection systems
- Install, service and maintain submersible, jet, sewage, effluent and de-watering pumps
- Install pressure tanks, switches, control boxes, drive systems and calibrate if required
- Take water samples, perform flow testing and complete water system inspection reports
- Review job plans and visit job sites with sales person or service manager as required
- Insure service van is stocked for each job and provisions are made with purchaser for parts
- Disinfect wells and piping
- Complete daily dispatch with details of parts used, description of work performed.
- Follow company work order policies
- Collecting payment for services as required

### **Other Duties:**

- Report to service manager with any concerns, discrepancies and recommendations for each completed job
- Insure that all work is done in compliance with Worker's Compensation Board and company safety regulations
- Communicate with dispatcher and service manager regarding work progress and any issues that may impact the job or other jobs for the day/week



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- Be available as the on-call technician for after-hours work as required
- Work out of town as required
- Maintain a clean, organized van and communicate any deficiencies mechanical or otherwise to service manager
- Interact with customers to ensure good customer service
- Make recommendations to customers for upgrades, replacements and service agreements
- Work with all departments to meet company goals and objectives
- Assist in the store and warehouse

## **Qualifications:**

The successful candidate will have a minimum of 3 years electrical, plumbing, water treatment or pump experience. Additionally they will have good mechanical reasoning skills, be reliable, with a neat appearance, a self-starter and customer service oriented. Those with a strong electrical background are preferred. Additional requirements include:

- Goal oriented, self- starting and energetic.
- Willingness to participate in the continuing education programs provided by the company
- Clean, valid driver's license
- Good communication skills
- Excellent command of the English language
- Ability to follow directions
- Excellent customer service skills

### **Preferred Skills:**

- Electronics troubleshooting
- Equipment maintenance skills
- Good record keeping abilities
- Supply management knowledge

### **Additional Notes:**

- Occasional weekend work required
- Benefit package & RRSP contribution

### Position open until filled.

Compensation: \$40,000 - \$60,000 depending upon experience Send resume by email: <u>pump0209@edspumps.com</u>, or by fax: (604) 534-5522, Attn: Hiring Manager

Drop-ins will NOT be interviewed.



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- Principals only. Recruiters, do not contact this job poster.
- Do NOT contact us with unsolicited services or offers.



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